

**Pacific Hospital Preservation and Development Authority  
Charity Care Service provided by Pacific Medical Centers and KCPA  
Q 4 2008 compared to 2007 and 2006**

<b>Charity Care Financial Commitment</b>	Jan-Dec 2006	Jan-Dec 2007	Jan-Dec 2008
<b><u>Value of Services (charges) to uninsured &amp; underinsured</u></b>			
<b>Charity care to indigent persons</b>	<b>\$1,663,566</b>	<b>\$1,575,921</b>	<b>\$2,413,676</b>
Unreimbursed costs of interpreter services	\$313,222	\$310,370	\$476,428
Up to 10% of Medicaid Contractual Allowances	\$340,523	\$360,270	\$382,143
<b>Subtotal: charges for charity, interpreter services, and 10 % Medicaid allowance</b>	<b>\$2,317,311</b>	<b>\$2,246,561</b>	<b>\$3,272,247</b>
Bad debt (exceeding the MGMA average)	<i>Not exceeding baseline</i>	<i>In 2008, PMC reported this as \$72,392</i>	<i>PMC reporting \$0</i>
<b>Subtotal: Bad debt</b>	<b>\$0</b>	<b>\$72,392</b>	<b>\$0</b>
<b>TOTAL charges/value of services</b>	<b>\$2,317,311</b>	<b>\$2,318,953</b>	<b>\$3,272,247</b>
<b>ANNUAL GOAL OF \$1.5 MILLION</b>			
<b><u>Other significant care (charges not reimbursed)</u></b>			
Medicaid Contractual Allowances (90%)	\$3,064,711	\$3,242,426	\$3,439,288
Medicare Contractual Allowances	\$5,893,489	\$6,486,606	\$7,502,181
<b>TOTAL other Charges</b>	<b>\$8,958,200</b>	<b>\$9,729,032</b>	<b>\$10,941,469</b>

<b><u>Patients Served</u></b>	1988 Benchmark Annual Goal	<b># Patients as of Q4, 2008</b>	# Patients as of Q4, 2007	# Patients as of Q4, 2006
<b>PMC Unduplicated Charity Care Patients</b>	<b>1,100</b>	<b>1,440</b>	<b>907</b>	<b>968</b>
<b>KCPA Charity Care patients served/appointed</b>		<b>968</b>	No historical data	No historical data
PMC Unduplicated Medicaid Patients	2,271	5,333	5,158	5,121
PMC Unduplicated Medicare Patients	1,464	7,013	6,872	6,294

February 10, 2009

**As of December 2008, the PHPDA granted \$100,000 to KCPA and \$874,697 to PMC to underwrite specialty services to the uninsured in 2008.**

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Source: Premera. The percent of patients who rated their level of satisfaction as excellent, based on a scale from poor to excellent  
[https://www.premera.com/stellent/groups/public/documents/xcpproject/qsc08\\_pacific.asp](https://www.premera.com/stellent/groups/public/documents/xcpproject/qsc08_pacific.asp)

<u>Satisfaction</u>	2006	2007	2008		
<u>Patient Satisfaction with overall PMC quality of care*</u>	50%	52%	<b>53%</b>		

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