



Planning Committee Meeting Minutes

Wednesday November 3, 2010

7:30 a.m.-9:00 a.m.

Quarters 2 Building, Beacon Hill Campus
1200 12th Ave South Seattle, WA

MEMBERS PRESENT		ALSO PRESENT	
Wendy Watanabe	Gary Zimmerman (until 8:45)	Rosemary Aragon, Executive Director	Christina Bernard, Program Analyst
Linda Ruiz	Marc Provence	PRESENT FROM 8:00	
Tom Wood		Sarah Rafton, Seattle Children's Hospital	Michelle Tolman, Seattle Children's Hospital
		Dawn Smart, Clegg & Associates	Jim Andrianos, Calculated Risk, Inc.

Wendy Watanabe called the meeting to order at 7:34 a.m. A quorum was present. There was no public comment.

Minutes

The Committee voted to approve the October 11, 2010, meeting minutes. (Moved/2nd by Ruiz/Zimmerman, 5 of 5 in favor).

Quarter 3, 2010 Charity Care Report

The Committee reviewed the Quarter 3 2010 Charity Care Report and voted to forward the report to the Governing Council for approval. (Moved/2nd by Ruiz/Zimmerman, 5 of 5 in favor).

Update on KCPA Board Development

The Executive Director reported on board development at King County Project Access.

Barrier pilot project update

The Executive Director provided an update on MCPP Healthcare Consultants' work with HealthPoint. This work identified underlying problems and opportunities for improvement with the NextGen referral system. This work (and resultant computer "fixes") will have long-term benefits to the safety net in better managing specialty referrals. The pilot also identified numerous challenges with patient follow-up and monitoring referral outcomes

At the end of the year, the project will be handed off to HealthPoint to complete the work.

Patient Navigator

July-Sept 2010 Children's quarterly report

The Committee reviewed the July-September quarterly report from Children's Hospital on the Navigator program. This is the first report from the second-year grant.

Year 1 Children's report

Sarah Rafton and Michelle Tolman of Children's discussed the data from the first year of the pilot (July 2009-June 2010). In addition to highlighting the positive results, they described the difficulties with analyzing hospitalization data for the program's population, most of whom have very complex medical problems. While this data will be available for the final report next year,



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Sarah Rafton, with the approval of the Committee and advice of the evaluators, also agreed to provide some data on Emergency Department visits that could be used in the cost-benefit model.

Additionally, Sarah Rafton reported that leadership at Children's Hospital is pleased by the program results thus far, particularly the reduction in missed appointments among families working with patient navigators.

Clegg Evaluation update

Dawn Smart and Jim Andrianos then discussed the cost-benefit evaluation model and the Clegg & Associates analysis on the first year of the program. Their report highlighted many of the findings that are most important to generalizability and replicability. They reported that there are positive outcomes in almost all measurable results, as well as in the IOM Aims included in the cost-benefit model.

Adjournment

The meeting adjourned at 9:01 a.m.

Minutes approved: _____ (date)