MEMBERS PRESENT

Wendy Watanabe
Linda Ruiz
Gary Zimmerman (until 8:45)
Marc Provence

ALSO PRESENT

Rosemary Aragon, Executive Director
Christina Bernard, Program Analyst

PRESENT FROM 8:00

Tom Wood
Sarah Rafter, Seattle Children’s Hospital
Michelle Tolman, Seattle Children’s Hospital
Dawn Smart, Clegg & Associates
Jim Andrianos, Calculated Risk, Inc.

Wendy Watanabe called the meeting to order at 7:34 a.m. A quorum was present. There was no public comment.

Minutes
The Committee voted to approve the October 11, 2010, meeting minutes. (Moved/2nd by Ruiz/Zimmerman, 5 of 5 in favor).

Quarter 3, 2010 Charity Care Report
The Committee reviewed the Quarter 3 2010 Charity Care Report and voted to forward the report to the Governing Council for approval. (Moved/2nd by Ruiz/Zimmerman, 5 of 5 in favor).

Update on KCPA Board Development
The Executive Director reported on board development at King County Project Access.

Barrier pilot project update
The Executive Director provided an update on MCPP Healthcare Consultants’ work with HealthPoint. This work identified underlying problems and opportunities for improvement with the NextGen referral system. This work (and resultant computer “fixes”) will have long-term benefits to the safety net in better managing specialty referrals. The pilot also identified numerous challenges with patient follow-up and monitoring referral outcomes.

At the end of the year, the project will be handed off to HealthPoint to complete the work.

Patient Navigator
July-Sept 2010 Children’s quarterly report
The Committee reviewed the July-September quarterly report from Children’s Hospital on the Navigator program. This is the first report from the second-year grant.

Year 1 Children’s report
Sarah Rafter and Michelle Tolman of Children’s discussed the data from the first year of the pilot (July 2009-June 2010). In addition to highlighting the positive results, they described the difficulties with analyzing hospitalization data for the program’s population, most of whom have very complex medical problems. While this data will be available for the final report next year,
Sarah Rafton, with the approval of the Committee and advice of the evaluators, also agreed to provide some data on Emergency Department visits that could be used in the cost-benefit model.

Additionally, Sarah Rafton reported that leadership at Children’s Hospital is pleased by the program results thus far, particularly the reduction in missed appointments among families working with patient navigators.

*Clegg Evaluation update*
Dawn Smart and Jim Andrianos then discussed the cost-benefit evaluation model and the Clegg & Associates analysis on the first year of the program. Their report highlighted many of the findings that are most important to generalizability and replicability. They reported that there are positive outcomes in almost all measurable results, as well as in the IOM Aims included in the cost-benefit model.

*Adjournment*

The meeting adjourned at 9:01 a.m.

Minutes approved: ____________________________ (date)