

**Pacific Hospital Preservation and Development Authority-Report on Charity Care Services provided on its behalf  
by Pacific medical Centers**

**2007 Charity Care Quarterly Report – Comparison of services provided in 2007, 2006, and 2005**

<b>Charity Care Financial Commitment</b>	2005	2006	2007**
<b><u>Value of Services (charges) to uninsured &amp; underinsured</u></b>			
<b>Charity care to indigent persons</b>	<b>\$2,540,365</b>	<b>\$1,663,566</b>	<b>\$1,575,921</b>
Unreimbursed costs of interpreter services (100% charges)	\$297,494	\$313,222	\$300,370
Bad debt (exceeding the MGMA average)	-	\$256,217*	\$422,854
Up to 10% of Medicaid Contractual Allowances	<u>\$322,610</u>	<u>\$340,523</u>	<u>\$360,270</u>
<b>TOTAL charges/value of services</b>	<b>\$3,160,469</b>	<b>\$2,573,528</b>	<b>\$2,659,415</b>
<b>ANNUAL GOAL OF \$1.5 MILLION</b>			
<b><u>Other significant care (charges not reimbursed)</u></b>			
Medicaid Contractual Allowances (90%)	\$2,903,494	\$3,064,711	\$3,242,426
Medicare Contractual Allowances	<u>\$4,852,614</u>	<u>\$5,893,489</u>	<u>\$6,486,606</u>
<b>TOTAL other Charges</b>	<b>\$7,756,108</b>	<b>\$8,958,200</b>	<b>\$9,729,031</b>

<b><u>Patients Served</u></b>	# Patients 2005	# Patients 2006	# Patients 2007	1988 Benchmark Annual Goal
<b>Unduplicated Charity Care Patients</b>	<b>2,661</b>	<b>968</b>	<b>901</b>	<b>1,100</b>
Unduplicated Medicaid Patients	5,436	5,121	5,158	2,271
Unduplicated Medicare Patients	5,828	6,294	6,872	1,464

<b><u>Satisfaction</u></b>	2005	2006	2007
<b><u>Patient Satisfaction with overall PMC quality of care***</u></b>	38%	50%	52%

\* A Bad Debt figure was added after YE 2006. In the 2006 Charity Care report, nothing was shown.

\*\* *PMC numbers are Draft as of January 31, 2007: not yet approved by CFO.*

\*\*\* Source: Premera. The percent of patients who rated their level of satisfaction as excellent, based on a scale from poor to excellent  
[https://www.premera.com/stellent/groups/public/documents/xcpproject/mwa\\_qsc07\\_pacific.asp](https://www.premera.com/stellent/groups/public/documents/xcpproject/mwa_qsc07_pacific.asp)